



Examinations

EXAMINATIONS POLICY

This policy is reviewed annually to ensure compliance with current regulations

Reviewing Member of Staff: Mrs H Green Examinations Officer

Date Updated: 06/10/2025

Review Date: Autumn Term 2026

Key staff involved in the policy

Role	Name(s)
Head of Centre	Dr A Evans
Exams Officer Line Manager (Senior Leader)	Mrs A Lungley / Mrs M Wall
Exams Officer	Mrs H Green
Deputy Exams Officer	Mrs C Whiteley
Assessor(s)	Mrs S Nolan

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Appendix 1: Ofqual - Guidance on collecting evidence of student performance to ensure resilience in the qualifications system

Purpose of the policy

The Centre is committed to ensuring that the examinations and assessments management and administration process is run effectively and efficiently and in compliance with the published JCQ regulations and awarding body requirements.

This policy will ensure that:

- all aspects of the Centre's process are documented, supporting the Centre's contingency plan, and other relevant exams-related policies and procedures are signposted to
- the workforce is well informed and supported
- all Centre staff involved in the process clearly understand their roles and responsibilities
- all exams and assessments are conducted according to the JCQ and awarding body regulations, guidance and instructions, thus maintaining the integrity and security of the examinations/assessments system at all times
- exam candidates understand the process and what is expected of them

This policy is reviewed annually to ensure ways of working in the Centre are accurately reflected and that examinations and assessments are conducted to current JCQ (and awarding body) regulations, instructions and guidance.

This policy will be communicated to all relevant Centre staff and will be made available on the Exams section of the Prince Henry's High School website.

Roles and responsibilities overview

The **Head of Centre** is the individual who is accountable to the awarding bodies for ensuring that the Centre is always compliant with the published JCQ regulations and awarding body requirements to ensure the security and integrity of the examinations/assessments. This individual must have the authority to deploy the necessary resources to ensure that the Centre is always compliant in meeting published JCQ regulations and awarding body requirements.

The Examinations Officer is the person appointed by the Head of Centre to act on behalf of, and be the main point of contact for, the Centre in matters relating to the general administration of awarding body examinations and assessments.

The Head of Centre cannot also be the Examinations Officer. A Head of Centre and an Examinations Officer are two distinct and separate roles.

The Head of Centre and/or Examinations Officer may operate across more than one Centre. In such cases the Head of Centre must ensure there is suitable Senior Leadership Team and examinations officer support in place, so they can meet their obligations across all Centres for which they are responsible. The Head of Centre must ensure that these arrangements are covered by their examination contingency plan.

(GR 2)

Head of Centre responsibilities

Heads of Centre must ensure that Senior Leadership Teams (SLT) and exam office personnel familiarise themselves with the entire contents of the current [General Regulations for Approved Centres](#) (GR) booklet. In particular, Heads of Centre must familiarise themselves with paragraphs 5.1, 5.3 and 5.4.

Heads of Centre must ensure that relevant members of staff respond promptly to requests and/or actions raised by the JCQ Centre Inspection Service. Failure to do so could result in the Centre not receiving or being able to access question papers and other confidential assessment materials. Ultimately, awarding bodies could withdraw approval of the Centre.

Heads of Centre must ensure that relevant members of staff respond promptly to requests for information from awarding bodies relating to the administration and conducting of examinations/assessments.

(ICE Introduction) **It is the responsibility of the Head of Centre to ensure that all staff comply with the instructions in the [Instructions for conducting examinations document](#).** Failure to do so may constitute malpractice as defined in the JCQ document [Suspected Malpractice: Policies and Procedures, 1 September 2025 to 31 August 2026](#).

(GR 5.1)

The Head of Centre must ensure:

- compliance with the published JCQ regulations and awarding body requirements to deliver the qualification(s)
- appropriate controls are in place which ensure accurate data is submitted to the awarding bodies by the required deadlines, e.g. registrations, entries, learner claims, centre-assessed marks or modified papers
- all reasonable steps are taken to respond promptly to requests for information or documentation made by an awarding body or regulatory authority

(GR 1)

Head of Centre

- Understands the contents, refers to and directs relevant Centre staff to current JCQ documents including:
 - [AI Use in Assessments: Your role in protecting the integrity of qualifications](#)
 - [Guidance for centres on cyber security](#)
 - [Instructions for conducting examinations \(ICE\)](#)
 - [Access Arrangements and Reasonable Adjustments \(AARA\)](#)
 - [Suspected Malpractice - Policies and Procedures \(SMPP\)](#)
 - [Instructions for conducting coursework \(ICC\)](#)
 - [Instructions for conducting non-examination assessments \(GCE and GCSE specifications\)\(NEA\)](#)
 - [Instructions for conducting non-examination assessments \(Vocational and Technical Qualifications\) \(NEA VTQs\)](#)
 - [Notice to centres – Informing candidates of their centre-assessed marks](#)
 - [Plagiarism in Assessments – Guidance for Teachers/Assessors](#)
 - [A guide to the special consideration process \(SC\)](#)
- Ensures the Centre has appropriate accommodation at the registered address to support the size of the cohorts being taught, including appropriate accommodation for candidates requiring access arrangements and/or practical assessments
- Where/if using a third party to deliver any part of a qualification (including the assessments or the administration) at the Centre:
 - maintains oversight of, and responsibility for, the delivery and administration of the qualification in accordance with JCQ regulations and awarding body requirements
 - has in place a robust written agreement with the third party (unless exclusions apply) that includes provisions which ensure that qualifications are delivered in a way that complies with their agreement with the awarding body, to ensure there is a shared understanding of the arrangement and will manage the risk of failure by the third party to deliver the expected service
 - ensures that a copy of the written agreement is available for inspection if requested by the awarding body
 - monitors delivery by the third party to maintain compliance with the published JCQ regulations and awarding body requirements, ensuring the security and integrity of examinations and assessments
 - ensures sufficient managerial and other resources are in place to resolve any issues
- Ensures that relevant members of staff respond promptly to requests and/or actions raised by the JCQ Centre Inspection Service, understanding that failure to do so could result in penalties (see **National Centre Number Register and other information requirements** section)
- Ensures that relevant members of staff respond promptly to requests for information from awarding bodies relating to the administration and conducting of examinations/assessments

- Ensures that the Centre promptly reports any incidents to the relevant awarding body/bodies which might compromise any aspect of assessment delivery, such as a cyber-attack
- Ensures members of Centre staff do not forward emails and letters from awarding body or JCQ personnel without prior consent to third parties or upload such correspondence onto social media sites and applications (including third-party applications)
- Ensures members of Centre staff do not advise parents/carers or candidates to contact awarding bodies/JCQ directly nor provide them with the names, addresses and contact details (including email addresses) of examiners, moderators, external verifiers and any other awarding body examining/assessment personnel/JCQ personnel

Resilience and contingency arrangements

The Centre must ensure they are familiar with the regulators' guidance and/or awarding body guidance on ensuring resilience in the qualifications system. Centres should consider putting in place a process for gathering and securely retaining evidence of candidate performance in line with the published guidance.

In the unlikely event that the government determines that examinations cannot go ahead, the centre will need evidence of candidate assessment performance, such as mock examinations, to enable alternative methods of awarding grades.

Process for gathering evidence of candidate assessment performance

The Centre should refer to the document published by Ofqual:-

[Guidance on collecting evidence of student performance to ensure resilience in the qualifications system - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/guidance-on-collecting-evidence-of-student-performance-to-ensure-resilience-in-the-qualifications-system) which is included as an appendix at the end of this document.

The Centre must have an up-to-date written contingency plan.

The contingency plan must cover all aspects of examination/assessment administration and delivery. Senior Leaders must have robust contingency arrangements in place that will minimise the risk to examination/assessment administration and delivery and any adverse impact on candidates.

The plan must cover the following scenarios:

- the Head of Centre, relevant Senior Leader(s) with oversight of examination and assessment administration, SENDCO (or equivalent role), Examinations Officer or any other key staff essential to the examination process being absent at a critical stage of the examination cycle
- the potential impact of other events such as flooding, which could lead to all or parts of the Centre becoming unavailable
- potential issues with the Centre's IT systems.

As part of its contingency plan the centre must identify an alternative site or alternative sites which can be used if examinations cannot be conducted at the registered address. Larger centres may require more than one potential alternative site or different sites for different year groups.

The Centre must have at least one senior member of staff (senior designated contact) who is available to manage emergency requests from awarding bodies that are results related during the summer holidays. However, a number of contacts can be provided to reduce the risk of this falling on one individual throughout the summer holidays.

The Centre must ensure where candidates' work is produced electronically it is backed-up and should consider the contingency of candidates' work being backed-up on two separate devices, including one off-site back-up. The centre must implement appropriate security arrangements which protect candidates' work in the event of IT system corruption and cyber-attacks.

(GR 3.16-19)

Cyber security

The Head of Centre must ensure there are procedures in place to maintain the security of user accounts by:

- providing training for authorised staff on the importance of creating strong unique passwords and keeping all account details secret
- providing training for staff on awareness of all types of social engineering/ phishing attempts
- enabling additional security settings wherever possible
- ensuring that all members of centre staff who access awarding bodies' online systems undertake annual cyber security training.

The training must include:-

- the importance of creating strong, unique passwords for all accounts
- keeping all account details strictly confidential
- the critical role of Multi-Factor Authentication (MFA) in protecting against unauthorised access
- how to properly set up and use MFA for both centre and awarding bodies' systems
- an awareness of all types of social engineering/phishing attempts
- the importance of staff quickly reporting any suspicious activity, events, incidents and encouraging a safe and supportive reporting culture.

Certificates of completed staff cyber training must be downloaded and held on file for inspection. The NCSC training resource provides a certificate of completion of cyber training.

- Developing and maintaining a comprehensive cyber security policy for the centre. The National Cyber Security Centre (NCSC) provides resources to assist centres in creating such policies
- Implementing and enforcing robust security measures, including:
 - Mandatory MFA for all accounts and systems containing exam-related information, including those that interface between awarding body and centre systems, to enhance security and protect sensitive data
 - Regularly reviewing and updating security settings to align with current best practices
- updating any passwords that may have been exposed
- setting up secure account recovery options
- reviewing and managing connected applications
- monitoring accounts and regularly reviewing account access, including removing access when no longer required
- ensuring authorised members of staff securely access awarding bodies' online systems in line with awarding body regulations regarding cyber security and the JCQ document *Guidance for centres on cyber security*
 Authorised staff will have access, where necessary, to a device which complies with awarding bodies' multi-factor authentication (MFA) requirements.
- reporting any actual or suspected compromise of an awarding body's online systems immediately to the relevant awarding body
- **Cyber Security Policy** – see separate policy
- ([GR 3.20-21](#))

It is the responsibility of the **Head of Centre** to ensure that the Centre:

Recruitment, selection, training and support

- Retains a workforce of an appropriate size and competence, including sufficient managerial and other appropriate resources, to undertake the delivery and administration of the qualification and assessments as required by an awarding body. This includes taking reasonable steps to ensure occupational competence where this is required for the assessment of specific qualifications. The centre's contingency planning must include succession arrangements for members of staff involved in examination and assessment administration.
- Provides fully qualified teachers/assessors for the verification and marking of Centre-assessed components
- Ensures that teaching staff do not use artificial intelligence (AI) as the sole means of marking candidates' work
- Enables the relevant Senior Leader(s), teachers, the Examinations Officer (EO) and the SENDCO (or equivalent role) to receive appropriate training and support in order to facilitate

the effective delivery of examinations and assessments within the Centre, and ensure compliance with the published JCQ and awarding body regulations

- Ensures the SENDCO (or equivalent role), the centre's appointed access arrangements assessor and the examinations officer undertake regular CPD, such as attending an annual update course
- Ensures that the SENDCO (or equivalent role) understands the JCQ document [Access Arrangements and Reasonable Adjustments](#) and is given sufficient time to manage the access arrangements process within the Centre
- Ensures that the Examinations Officer understands relevant awarding body and JCQ documentation and has sufficient time to perform their role
- Ensures that any member(s) of the Senior Leadership Team who are responsible for examination administration familiarise themselves with relevant awarding body and JCQ documentation (This will ensure the Examinations Officer and the SENDCO are supported as well as ensuring effective Centre decision making in line with the published regulations)
- Ensures that teachers understand the relevant awarding body and JCQ documentation for the qualifications they are delivering to ensure they are delivered in line with the relevant regulations
(GR 5.3)

External and Internal Governance Arrangements

- Has in place a written escalation process should the Head of Centre, or a member of the Senior Leadership Team with oversight of examination and assessment administration, be absent

Escalation Process

Criteria for implementation of the plan

- Mrs C Whiteley, Deputy Examinations Officer to report to Mrs H Green Examinations Officer, if Mrs Green cannot support:
- Mrs M Wall, Senior Support Staff Manager or
- Mrs A Lungley, Deputy Headteacher has Senior Leadership responsibility for overseeing all examination processes to be contacted
- In the event of Mrs Lungley's absence the following escalation process will be implemented by the Exams department:

Centre actions to mitigate the impact of the disruption

- Mrs M Wall, Senior Support Staff Manager & Data Protection officer to be consulted if problems arise with any data or systems i.e. Exams organiser (Sims)
- In Mrs Wall's absence, Mr B Freeman – Senior Deputy Headteacher to be consulted. Mr Freeman held Senior Leadership responsibility for Examinations from 2014-2022, and has attended The Exams Office training course for Senior Leaders (2018)
- Mr B Freeman– Senior Deputy Headteacher to be consulted in matters related to malpractice, candidates, invigilation and any other exam related matters which arise.
- In Mr Freeman's absence the Exams team will consult with Dr A Evans - Head of Centre

- Has in place a member of the Senior Leadership Team who has a good working knowledge of the examination system, will provide effective line management support and supervision of the examinations team to ensure that the integrity and security of examinations and assessments is maintained throughout an examination series
- Ensures Centre staff undertake key tasks within the exams process and meet internal deadlines set by the exams officer

- Can confirm to an awarding body the external governance arrangements so that the awarding body has confidence in the integrity of Centre activities such as the delivery of qualifications and the conducting of examinations and assessments
(GR 5.3)

Delivery of qualifications

- Delivers qualifications, as required by the awarding body and in accordance with relevant equality legislation. This includes but is not limited to ensuring that qualifications are made available to all candidates capable of undertaking them and seeking and implementing reasonable adjustments for disabled candidates
- Enables candidates to receive sufficient and up to date practical experience, or relevant training where required by the subject
(GR 5.3)

Public liability

- Complies with local health and safety rules which are in place and that the Centre is adequately covered for public liability claims
(GR 5.3)

Conflicts of interest

(GR 5.3) See **Policies** below

Controlled assessments, coursework and non-examination assessments

- Has in place arrangements to co-ordinate and standardise all marking of Centre-assessed components and to ensure that candidates' Centre-assessed work is produced, authenticated and marked, or assessed and quality assured in accordance with the awarding bodies' instructions (This applies to both internal and private candidates)
- Submits, in accordance with awarding bodies' instructions, information they may reasonably require in relation to their examinations and assessments, returning all subject-specific forms by the required date

(GR 5.3)

Security of assessment materials

- Takes all reasonable steps to maintain the integrity of the examinations/assessments, including the security of all assessment materials, by ensuring:
 - that assessment materials supplied to the Centre by the awarding body, including pre-release materials and set assignments, and information about their contents are only shared with appropriate Centre staff and candidates and are not shared outside the Centre
 - reporting immediately to the awarding body/bodies any potential or actual breach of examination or assessment materials
- Makes arrangements to:
 - receive, check and store question papers and examination material safely and securely at all times and for as long as required in accordance with the current JCQ document *Instructions for conducting examinations*
 - access, download, print (where appropriate) and store electronic assessment materials safely and securely at all times in accordance with section 4 of the current JCQ document *Instructions for conducting examinations*
 - issue material received from the awarding bodies to staff and candidates, and notify them of any advice and instructions relevant to the examinations and assessments
- Provides candidates access to relevant pre-release materials on, or as soon as possible after, the date specified by the awarding bodies

(GR 5.3)

National Centre Number Register and other information requirements

- Provides contact details as follows:
 - a physical address to which all examination and assessment materials will be despatched – this must be the registered address of the Centre
 - a landline telephone number – this must be the number of the main office/switchboard of the Centre
 - a contact email address for communications – this must be the email address of the person or team responsible for administration of examinations (Personal email addresses such as 'Yahoo', 'Hotmail' and 'Gmail' are not acceptable)
Note: Except for WJEC, if this is a shared email account it must not be used to access awarding body secure websites
 - the name of the Head of Centre and their email address
 - senior designated contact details (this might include a personal mobile number and/or email address) (These must be the contact details of someone who can be reached in an emergency if the Centre is closed over the summer and who can mobilise resources to respond to the issue)
- Completes the National Centre Number Register annual update by the end of October every year even if there are no changes to centre details
 - informs the National Centre Number Register Team immediately (email address – ncn@ocr.org.uk) if any changes occur after the National Centre Number Register annual update has taken place (This must be on Centre-headed stationery which can be sent as an email attachment including the signature of the Head of Centre)
 - informs the National Centre Number Register Team (email address – ncn@ocr.org.uk) of any changes to relevant contact details no later than 6 weeks prior to moving to a new address or re-locating of the secure storage facility (This must be on Centre-headed stationery which can be sent as an email attachment)
 - informs the National Centre Number Register Team immediately of any other changes in circumstances that could affect the Centre's status
 - Completes the National Centre Number Register Head of Centre Declaration by the end of October every year confirming they are aware of and adhering to the latest version of the JCQ regulations
 - responds to any other reasonable requests made by the National Centre Number Register Team

(GR 5.3)

- Understands that the responsibility for completing the Head of Centre declaration survey cannot be delegated to a member of the Senior Leadership Team or the Examinations Officer, and acknowledges that failure to respond to the NCNR annual update, the Head of Centre's declaration and/or requests or actions raised by the JCQ Centre Inspection Service, will result in:
 - the Centre status being suspended
 - the Centre not being able to submit examination entries
 - the Centre not receiving or being able to access question papers
 and ultimately, awarding bodies could withdraw their approval of the Centre

(GR 1.9)

Centre inspections

- Co-operates with the JCQ Centre Inspection Service, an awarding body or a regulatory authority when subject to an inspection, an investigation, an unannounced visit or any requests for information within the stipulated timeframe
- Allows all venues used for examinations and assessments, paperwork and secure storage facilities to be open to inspection
- Understands the JCQ Centre Inspector will identify themselves with a formal identity document and **must** be accompanied throughout their tour of the premises, including inspection of the Centre's secure storage facility

(GR 5.3)

Policies available for inspection

(GR 5.3)

- Has in place the following written policies for inspection that must be reviewed and updated annually by a member of the senior leadership team and communicated within the centre:
- These policies can be located under the Exams section of the Prince Henry's High School website
 - a child protection/safeguarding policy, including Disclosure and Barring Service (DBS) clearance, which satisfies current legislative requirements

Child Protection/Safeguarding Policy (Exams)

Complaints Policy (Exams)

Conflicts of interest Policy (Exams)

- Manages conflicts of interest by informing the awarding bodies before the published deadline for entries for each examination series of any potential conflict of interest where:
 - any members of Centre staff who are taking a qualification at this Centre which includes internally assessed components/units*
 - any members of Centre staff who are teaching and preparing members of their family (which includes step-family, foster family and similar close relationships) or close friends and their immediate family (e.g. son/daughter) for qualifications which include internally assessed components/units, **and**

maintains internal records (that confirm the measures taken/protocols in place to mitigate any potential risk to the integrity of the qualifications affected) of all instances where:

- exams office staff have members of their family (which includes step-family, foster family and similar close relationships) or close friends and their immediate family (e.g. son/daughter) being entered for examinations and assessments either at this Centre or other Centres
- Centre staff are taking qualifications at this Centre which do not include internally assessed components/units*
- Centre staff are taking qualifications at other Centres
- Retains records of all conflicts of interest including details of the measures taken to mitigate any potential risk to the integrity of the qualifications affected (The records may be inspected by a JCQ Centre Inspector and/or awarding body staff. They might be requested in the event of concerns being reported to an awarding body. The records must be retained until the deadline for reviews of marking has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later)
- *Notes that entering members of Centre staff for qualifications at their own Centre must be as a last resort in cases where the member of Centre staff is unable to find another Centre, and ensures:
 - proper protocols are in place to prevent the member of Centre staff having access to examination materials prior to the examination and that other Centre staff are briefed on maintaining the integrity and confidentiality of the examination materials
 - during the examination series the member of Centre staff is treated in the same way as any other candidate entered for that examination, does not have access to examination materials and does not receive any preferential treatment

(GR 5.3)

Data Protection Policy (Exams)**Equalities Policy****Contingency Plan****Internal Appeals Procedure****Malpractice Policy**

A malpractice policy which covers all qualifications delivered by the Centre. The policy must detail how candidates are informed and advised to avoid committing malpractice in examinations/assessments, how suspected malpractice issues should be escalated within the Centre and reported to the relevant awarding body. It must also acknowledge the use of AI (e.g. what AI is, when it may be used and how it should be acknowledged, the risks of using AI, what AI misuse is and how this will be treated as malpractice).

Also refer to the JCQ document **AI Use in Assessments: Protecting the Integrity of Qualifications** (<http://www.jcq.org.uk/exams-office/malpractice>) with reference to the Centre's malpractice/plagiarism policy to acknowledge the use of AI (e.g. what it is, the risks of using it, what AI misuse is, how this will be treated as malpractice, when it may be used and how it should be acknowledged)

Also refer to **Information for candidates AI (Artificial Intelligence and assessments)** (www.jcq.org.uk/exams-office/malpractice)

Non-examination Assessment (including controlled assessments and coursework) **Policy**

Also refer to [GR](#) (5.7) **Centre assessed work**, [NEA](#) (1)

Also refer to the JCQ document **AI Use in Assessments: Protecting the Integrity of Qualifications** (<http://www.jcq.org.uk/exams-office/malpractice>)

Whistleblowing Policy (Exams)**Word Processor Policy (Exams)****Access arrangements and reasonable adjustments**

([GR](#) 5.4)

The Head of Centre/Senior Leadership Team will:

- appoint a SENDCO, or an equivalent member of staff, to coordinate the access arrangements process within the Centre and determine appropriate arrangements for candidates with learning difficulties and disabilities, candidates for whom English is an additional language, and those with a temporary illness or injury
- ensure that learners have the correct information and advice on their selected qualification(s) in an accessible format and that the qualification(s) meet their needs (The recruitment process must include the Centre assessing each potential learner and making justifiable and professional judgements about the learner's potential to complete the examinations/assessments successfully and achieve the qualification(s). The Centre's assessment must identify, where appropriate, the support that will be made available to the learner to facilitate access to examinations/assessments)
- recognise its duties towards disabled candidates, including private candidates, ensuring compliance with all aspects of the Equality Act 2010⁺, particularly Section 20 (7) (This must include a duty to explore and provide access to suitable courses, to submit applications for reasonable adjustments through the access arrangements process and to make reasonable adjustments to the service the Centre provides to disabled candidates. Where the Centre is

under a duty to make a reasonable adjustment, the Centre must not charge a disabled candidate any additional fee in relation to the adjustment or aid)

† or any legislation in a relevant jurisdiction other than England and Wales which has an equivalent purpose and effect

- ensure that the SENDCO undertakes the necessary and appropriate steps to gather a picture of need and demonstrate normal way of working for a private candidate, such as a distance learner or a home educated student (The Centre, where required, must lead on the assessment process. The candidate must be assessed by the Centre's appointed assessor. In some instances, depending on their needs, the candidate may have to be assessed away from the Centre, for example at home. The Centre must comply with the obligation to identify the need for, request and implement access arrangements)
- ensure that where a candidate with a learning difficulty requires an assessment of their needs, they are assessed by an appropriately qualified assessor as appointed by the Head of Centre (evidence of the assessor's qualification(s) must be obtained before they assess candidates and must be held on file for inspection)
- have a written process in place to check the qualification(s) of their assessor(s) and that the correct procedures are followed as in Chapter 7 of the JCQ document *Access Arrangements and Reasonable Adjustments*

Access Arrangements Policy

- assist the awarding bodies in the discharge of their duty to make reasonable adjustments by requesting access arrangements, where required, and fully support the SENDCO in effectively implementing those arrangements once approved

Malpractice

(GR 5.11)

The Centre will:

- take all reasonable steps to prevent the occurrence of any malpractice (which includes maladministration) before, during and after assessments have taken place
- inform the awarding immediately of any alleged, suspected or actual incidents of malpractice or maladministration, involving a candidate or a member of staff, by completing the appropriate documentation
- as required by an awarding body, ensures evidence of any instances of alleged or suspected malpractice (which includes maladministration) is gathered in accordance with the current JCQ document *Suspected Malpractice - Policies and Procedures* and provides such information and advice as the awarding body may reasonably require
- (GR 6.2) Ensures any person involved in administering, teaching or completing examinations/assessments is advised that where malpractice is suspected, or alleged, personal data about them will be provided to the awarding body (or bodies) whose examinations/assessments are involved. Personal data about them may also be shared with other awarding bodies, the qualifications regulator or professional bodies in accordance with the JCQ document *Suspected Malpractice – Policies and Procedures*

Personal data

(GR 6.6, 6.8)

It is the responsibility of Centres to inform candidates of the processing that the Centre undertakes. For example, that the Centre will provide relevant personal data including name, date of birth, gender to the awarding bodies for the purpose of examining and awarding qualifications.

Materials which are submitted by candidates for assessment may include any form of written work, audio and visual materials, computer programs and data ("Student Materials"). Awarding bodies may use the Student Materials to evaluate candidates' performance in the relevant assessment. They may also use the Student Materials for other purposes as outlined in their privacy policies and in accordance

with their terms. Candidates shall be directed to the relevant awarding body's privacy notice if they require further information about how their Student Materials may be used by the awarding body.

Where a Centre or third party is in possession of any Student Materials for the purposes of candidate assessment, the Student Materials will be held on behalf of the awarding body.

Exams Officer (EO)

- Understands the contents of annually updated JCQ documents including:
 - [General Regulations for Approved Centres](#)
 - [Instructions for conducting examinations](#)
 - [Suspected Malpractice - Policies and Procedures](#)
 - [Post-Results Services](#) (PRS)
 - [A guide to the special consideration process](#)
- Completes/submits the National Centre Number Register annual update (administered on behalf of the JCQ member awarding bodies by Cambridge OCR <https://ocr.org.uk/administration/ncn-annual-update/>) by the end of October every year even if there are no changes to centre details to confirm the Centre's contact details or informs of any changes [(and follows the process (in GR 5.3) if any changes occur after the annual update has taken place)]
- Is familiar with the contents of annually updated information from awarding bodies on administrative procedures, key tasks, key dates and deadlines
- Ensures key tasks are undertaken and key dates and deadlines met
- Recruits, trains and deploys a team of internal/external invigilators; appoints lead invigilators, as may be applicable to the Centre and keeps a record of the content of training provided to invigilators for the required period
- Works with the SENDCO (or equivalent role) to ensure invigilators supervising access arrangement candidates and those acting as a facilitator supporting access arrangement candidates fully understand the respective role and what is and what is not permissible in the exam room
- Supports the Head of Centre in ensuring that awarding bodies are informed (where required) of any conflict of interest declared by members of Centre staff and in maintaining internal records that confirm the measures taken/protocols in place to mitigate any potential risk to the integrity of the qualifications affected before the published deadline for entries for each examination series
- Briefs other relevant Centre staff where they may be involved in the receipt and dispatch of confidential exam materials on the requirements for maintaining the integrity and security of confidential examination/assessment materials

Senior Leaders

- Are familiar with the contents, refer to and direct relevant Centre staff to current JCQ documents including:
 - [Instructions for conducting examinations](#)
 - [Access Arrangements and Reasonable Adjustments](#)
 - [Suspected Malpractice - Policies and Procedures](#)
 - [Instructions for conducting coursework](#)
 - [Instructions for conducting non-examination assessments \(GCE and GCSE specifications\)](#)
 - [Instructions for conducting non-examination assessments \(Vocational and Technical Qualifications\)](#)
 - [Notice to centres – Informing candidates of their centre-assessed marks](#)
 - [A guide to the special consideration process](#)
 - [Post-Results Services](#)
 - [AI use in assessments: Your role in protecting the integrity of qualifications](#)
 - [Guidance for centres on cyber security](#)
 - [Plagiarism in assessments – Guidance for Teachers/Assessors](#)
- Ensure teaching staff undertake key tasks, as detailed in this policy, within the exams process (exam cycle) and meet internal deadlines set by the EO and SENDCO (or equivalent role)

- Ensure teaching staff keep themselves updated with awarding body subject and teacher-specific information to confirm effective delivery of qualifications
- Ensure teaching staff attend relevant awarding body training and update events

Special educational needs co-ordinator (SENDSCO) or equivalent role

- Understands the contents, refers to and directs relevant Centre staff to current JCQ documents including:
 - [Access Arrangements and Reasonable Adjustments](#)
- Leads on the access arrangements and reasonable adjustments process (referred to in this policy as 'access arrangements')
- If not the qualified access arrangements assessor, works with the person appointed, on all matters relating to assessing candidates and ensures the correct procedures are followed
- Presents when requested by a JCQ Centre Inspector, evidence of the assessor's qualification ([GR 5.4](#))
- Ensures any applications for access arrangements or reasonable adjustments are submitted by the published deadline (The SENDSCO will hold on-file appropriate documentary evidence to substantiate such an arrangement, which is open to inspection. For those qualifications covered by Access Arrangements Online, a JCQ Centre Inspector will sample a Centre's applications)
- Ensures a file is presented which must contain for each online application the downloaded approval for the respective arrangement(s) and supporting evidence of need [This information must be readily available for inspection at the venue where the candidate is taking the examination(s)]
- Ensures requests for modified papers are submitted by the published deadline
- Ensures there are appropriate resources in place at the time of examinations/assessments to meet candidates' needs, e.g. sufficient readers and scribes

Teaching staff

- Undertake key tasks, as detailed in this policy, within the exams process and meet internal deadlines set by the EO and SENDSCO (or equivalent role)
- Keep updated with awarding body subject and teacher-specific information to confirm effective delivery of qualifications
- Attend relevant awarding body training and update events

Invigilators

- Attend/undertake training (on the current regulations), update, briefing and review sessions as required
- Provide information as requested on their availability to invigilate
- Sign a confidentiality and security agreement and confirm whether they have any current maladministration/malpractice sanctions applied to them

Reception staff

- Support the EO in the receipt and dispatch of confidential materials and follow the requirements for maintaining the integrity and security of confidential examination/assessment materials

Site staff

- Support the EO in relevant matters relating to exam rooms and resources

Candidates

Where applicable in this policy, the term 'candidates' refers to candidates and/or their parents/carers.

The exam cycle

The exams management and administration process that needs to be undertaken for each **exam series** is referred to as the **exam cycle** and relevant tasks which need to be undertaken before, during and after an exam series grouped into the following stages:

- planning
- entries

- pre-exams
- exam time
- results and post-results

This policy identifies roles and responsibilities of Centre staff within this cycle.

Planning: roles and responsibilities

Secure materials

Head of Centre

(GR 3.6)

- Ensures the Centre has a secure storage facility in a room solely assigned to examinations

(ICE 3.1)

The secure room and the secure storage facility

Question papers and pre-release materials issued by the awarding bodies must always be stored at the centre's registered address in a secure room with a secure storage facility eg; safe or security cabinet.

The secure room

The secure room must only be used for the purpose of administering secure examination materials.

Access to the secure room **must** be restricted to between two and six key holders, one of whom **must** be the exams officer. The two to six key holders **must** be permanent members of staff or members of staff who have a formal contract of employment and are subject to standard HR policies and procedures...

The secure room **must** be accessible throughout an examination series for the storage of question papers and be available for inspection.

The secure storage facility

Access to the secure storage facility **must** be restricted to between two and six key holders, one of whom **must** be the exams officer.

The two to six key holders **must** either be part of the exams team or the Senior Leadership Team. A key holder from the exams team **must** be a permanent member of staff or a member of staff who has a formal contract of employment and is subject to standard HR policies and procedures -

When the secure storage facility is being accessed for the storage and preparation of secure assessment materials the door to the secure room **must** be closed.

Information sharing

Head of Centre

- Directs relevant Centre staff to annually updated JCQ documents including [GR](#), [ICE](#), [AARA](#), [SMPP](#), [ICC](#), [NEA](#) and [SC](#)

Exams Officer

- Signposts relevant Centre staff to JCQ documents and awarding body documentation relating to the examination/assessment process that have been updated
- Signposts relevant Centre staff to JCQ information that must be provided to candidates
- As the Centre administrator, approves relevant access rights for Centre staff to access awarding body secure extranet sites

Information gathering

Exams Officer

- Undertakes an annual information gathering exercise in preparation for each new academic year to ensure data about all qualifications being delivered is up to date and correct

- Collates all information gathered into one central point of reference
- Researches awarding body guidance to identify administrative processes, key tasks, key dates and deadlines for all relevant qualifications
- Produces an annual exams plan of key tasks and key dates to ensure all external deadlines can be effectively met; informs key Centre staff of internal deadlines
- (where applicable to the role) Collects information on internal exams/assessments to enable preparation for and conduct of (insert the titles these internal exams/assessments are referred to in the Centre)

Senior Leaders

- Respond (or ensure teaching staff respond) to requests from the EO on information gathering
- Meet the internal deadline for the return of information
- Inform the EO of any changes to information in a timely manner minimising the risk of late or other penalty fees being incurred by an awarding body
- Note the internal deadlines in the annual exams plan and directs teaching staff to meet these

Access arrangements

Head of Centre

- Ensures the Centre has documented processes in place relating to access arrangements and reasonable adjustments
- Ensures the SENDCO (or equivalent role) is fully supported in effectively implementing access arrangements and reasonable adjustments once approved

SENDCO (or equivalent role)

- Assesses candidates (or works with the appropriately qualified assessor as appointed by the Head of Centre) to identify access arrangements/reasonable adjustments requirements
- Gathers evidence to support the need for access arrangements for a candidate
- Liaises with teaching staff to gather evidence of normal way of working for a candidate
- Determines candidate eligibility for arrangements or adjustments that are Centre-delegated
- Informs relevant candidates that an application for access arrangements will be processed using *Access Arrangements Online (AAO)*, complying with the UK GDPR and the Data Protection Act 2018
- Applies for approval using AAO via the Centre Admin Portal (CAP), where required or through the awarding body where any qualifications sit outside the scope of AAO
- Keeps a file for each candidate for JCQ inspection purposes containing all the required documentation (if documentation is stored electronically, an e-folder must be created for each individual candidate. The candidate's e-folder must hold each of the required documents for inspection)
- Employs good practice in relation to the Equality Act 2010
- Liaises with the EO regarding exam time arrangements for access arrangement candidates
- Ensures staff appointed to facilitate access arrangements for candidates are thoroughly trained and understand the rules of the particular arrangement(s) and keeps a record of the content of training provided to facilitators for the required period
- Works with the EO to ensure invigilators and those acting as a facilitator fully understand the respective role and what is and what is not permissible in the exam room
- Liaises with the relevant member of the Senior Leadership Team on the Centre's policy on the use of word processors in examinations
- Ensures criteria for candidates granted alternative rooming arrangements is clear, meets JCQ regulations and best meets the needs of individual candidates and remaining candidates in main exam rooms

Alternative Rooming Arrangements Policy (Exams)

Alternative rooming arrangements, e.g. a room for a smaller group of candidates with similar needs (formerly known as separate invigilation)

Why have a policy on this?

The SENDCO must make their decision based on:

- whether the candidate has a substantial and long term impairment which has an adverse effect; and
- the candidate's normal way of working within the Centre.

For example, in the case of separate invigilation, the candidate's difficulties are established within the Centre and known to a Form Tutor, a Head of Year, the SENDCO or a senior member of staff with pastoral responsibilities.

Alternative rooming arrangements reflects the candidate's normal way of working in internal school assessments and internal examinations as a consequence of a long term medical condition or long term social, mental or emotional needs.

Where the Centre receives a request for a candidate to take examinations off site, the school will consider if the request is feasible i.e. can the candidate be accommodated at school, could the candidate take examinations in a different season.

If the Centre does agree for a candidate to take examinations offsite, for safeguarding and insurance purposes, two members of the exams invigilation team would be assigned to each exam. As this would be an additional cost to the school, parents/carers would be responsible for covering the cost of the invigilation for each examination, including preparation time.

Refer to [AARA](#) (4.2, 5.16) and [ICE](#) (14.18)

Senior Leaders, Teaching staff

- Support the SENDCO (or equivalent role) in determining and implementing appropriate access arrangements/reasonable adjustments
- (Senior Leader) Provides an annually reviewed and updated word processor policy, specific to the Centre, which details the criteria the Centre uses to award and allocate word processors for examinations

Internal assessment and endorsements

Head of Centre

Controlled assessments, coursework and non-examination assessments and portfolios of evidence

([GR 5.7](#))

- Ensures that where candidates are taking non-examination assessments, teaching staff check that the tasks and approach being taken are appropriate and in line with ethical standards and the Centre's safeguarding responsibilities
- Ensures awarding bodies are notified of a consortium of centres with joint teaching arrangements for qualifications (This will allow the candidates for each specification to be treated as a single group for the moderation of Centre-assessed work. This is only required if two or more member Centres will be entering candidates for work that is Centre-assessed)
- Ensures only current assessment materials/tasks are used to assess candidates' knowledge and skills (in cases where the awarding body provides such material)
- Before submitting marks to the awarding body ensures candidates are informed of their Centre-assessed marks and allows a candidate to request a review of the Centre's marking
- Ensures that all associated administrative tasks are completed in an accurate and timely manner, e.g. marks are correctly calculated, recorded and submitted by the published date (It is the responsibility of the Centre to carefully check the marks it is submitting to an awarding body)
- Ensures submission of Centre-assessed marks and moderation samples, if required by the awarding body, by the published date (It is the responsibility of the Centre to ensure that moderators receive the correct samples of work to review)

- Ensures a written internal appeals procedure relating to internal assessment decisions is in place and ensures that details of this procedure are communicated, made widely available and accessible to all candidates
- Ensures a written policy regarding the management of non-examination assessments, including controlled assessments and coursework, which includes details on how candidates' work will be authenticated, is in place
- Ensures that where candidates' work is backed-up and considers the contingency of candidates' work being backed-up on two separate devices, including one off-site back-up. (Implementing appropriate security arrangements which protect candidates' work in the event of IT system corruption and cyber-attacks)

Senior Leaders

- Ensure teaching staff have the necessary and appropriate knowledge, understanding, skills, and training to set tasks, conduct task taking, and to assess, mark and authenticate candidates' work (including where relevant, private candidates)
- Ensure appropriate internal moderation, standardisation and verification processes are in place
- Ensure teaching staff delivering GCE & GCSE specifications and Vocational and Technical Qualifications (which include components of non-examination assessment) follow JCQ [Instructions for conducting non-examination assessments](#) and the specification provided by the awarding body
- Ensure teaching staff delivering qualifications which include (wholly or in part) units of coursework follow JCQ [Instructions for conducting coursework](#) and the specification provided by the awarding body
- Ensure teaching staff inform candidates of their Centre-assessed marks as a candidate may request a review of the Centre's marking before marks are submitted to the awarding body

Teaching staff

- Ensure appropriate instructions for conducting internal assessment are followed
- Ensure candidates are aware of JCQ and awarding body information for candidates on producing work that is internally assessed (coursework, non-examination assessments, social media) prior to assessments taking place
- Ensure candidates are informed of their centre-assessed marks as a candidate may request a review of the Centre's marking before marks are submitted to the awarding body

Exams officer

- Identifies relevant key dates and administrative processes that need to be followed in relation to internal assessment
- Signposts teaching staff to relevant JCQ [Information for candidates documents](#) that are annually updated

Invigilation

Head of Centre

- Ensures relevant support is provided to the EO in recruiting, training and deploying a team of invigilators
- Ensures, if contracting supply staff to act as invigilators, that such persons are competent and fully trained, understanding what is and what is not permissible (and not taking on its own an assurance from a recruitment agency, that this is the case)
- Determines if additional invigilators will be deployed in timed Art exams in addition to the subject teacher to ensure the supervision of candidates is maintained at all times
- Ensures that, wherever possible, the following individuals are not assigned as invigilators during an examination: a teacher, teaching assistant, tutor or senior member of Centre staff who teaches the subject being examined or a learning support assistant who has supported one or more candidates

Exams Officer

- Recruits additional invigilators where required to effectively cover all exam periods/series throughout the academic year
- Collects information on new recruits to identify if they have invigilated previously and if any current maladministration or malpractice sanctions are applied to them
- Provides thorough training for new invigilators on the current instructions for conducting examinations and an update for the existing invigilation team so that they are aware of any changes in a new academic year, before they are allocated to invigilate an exam
- Ensures invigilators supervising access arrangement candidates understand their role (and the role of a facilitator who may be supporting a candidate) and the rules and regulations of the access arrangement(s)
- Ensures invigilators are briefed on the access arrangement candidates in their exam room and made aware of the access arrangement(s) awarded (ensuring these candidates are identified on the seating plan) and confirms invigilators understand what is and what is not permissible
- Collects evaluation of training to inform future events

Entries and registrations: roles and responsibilities

Head of Centre

- Ensures the CENTRE's obligations as detailed in the regulations are met. (With reference to [GR 5.6 Entries and registrations](#))

Estimated entries

Exams Officer

- Requests estimated or early entry information, where this may be required by awarding bodies, in a timely manner to ensure awarding body external deadlines for submission can be met

Final entries

Head of Centre

- Ensures appropriate controls are in place which allow accurate data to be submitted to the awarding bodies, e.g. registrations, entries, learner claims

Exams Officer

- Requests final entry/registration information from Senior Leaders (or relevant roles) in a timely manner to ensure awarding body external deadlines for submission can be met
- Informs Senior Leaders of subsequent deadlines for making changes to final entry information without charge
- Submits registrations, examination entries and certification claims by the deadline(s) and complies with the requirements of the specification including any terminal rules which need to be met at the point of certification
- Confirms with Senior Leaders final entry information that has been submitted to awarding bodies
- Ensures as far as possible that entry processes minimise the risk of entries or registrations being missed reducing the potential for late or other penalty fees being charged by awarding bodies
- Observes each awarding body's terms and conditions for the registration, entry and timely withdrawal of candidates for their examinations and assessments, and observes any regulatory requirements for the qualification

Senior Leaders

- Provide information requested by the EO to the internal deadline
- Inform the EO immediately, or at the very least prior to the deadlines, of any subsequent changes to final entry information, which includes
 - changes to candidate personal details
 - amendments to existing entries
 - withdrawals of existing entries

- Check final entry submission information provided by the EO and confirms information is correct

Entry fees

Entries are submitted to all awarding bodies via the EDI system before the deadline of each exam series.

First entry for all candidates are paid for by the Centre, however resits are not covered.

Late entries

Exams Officer

- Has clear entry procedures in place to minimise the risk of late entries
- Charges any late or other penalty fees to departmental budgets

Senior Leaders

- Minimise the risk of late entries by
 - following procedures identified by the EO in relation to making final entries on time
 - meeting internal deadlines identified by the EO for making final entries

Re-sit entries

Resit information will be communicated to candidates via the schools daily bulletin and in results envelopes, a post results letter will be given to candidates on results day. This information will also be available on the Exams section of the main school website.

Candidates will need to complete a resit form along with payment to make an entry by the awarding bodies entry deadline. Forms can be obtained via email, from the Exams Office or on the Exams section of the main school website.

Private candidates

The school will accept ex-candidates who were previously on roll at Prince Henry's High School. The SENDCO will ensure access arrangements and reasonable adjustments required by a private candidate (including distance learners and home educated candidates) are met.

Private candidates are required to bring in a form of Id, such as a driving licence or passport to prove who they are. The private candidate must sign in at main school reception and be escorted to and from the exam venue.

Candidate statements of entry

Exams Officer

- Provides candidates with statements of entry for checking

Teaching staff

- Ensure candidates check statements of entry and return any relevant confirmation required to the EO

Candidates

- Confirm entry information is correct or notify the EO of any discrepancies

Pre-exams: roles and responsibilities

Head of Centre

- Ensures the Centre's obligations as detailed in the regulations are met. (With reference to [GR 5.8 Candidate information](#))

Access arrangements and reasonable adjustments

SENDCO (or equivalent role)

- Ensures appropriate arrangements, adjustments and adaptations are in place to facilitate access to exams/assessments for candidates with learning difficulties or disabilities, those for whom English is an additional language and those with a temporary illness or injury
- Ensures a candidate is involved in any decisions about arrangements, adjustments and /or adaptations that may be put in place for them
- Ensures exam information (JCQ information for candidates documents, individual exam timetable, etc.) is adapted where this may be required for a candidate to access it
- Allocates appropriately trained Centre staff to facilitate access arrangements for candidates in exams and assessments (ensuring that the facilitator appointed meets JCQ requirements and fully understands the rule of the access arrangement)
- Ensures the person appointed to facilitate an access arrangement must not normally be the candidate's own subject teacher, Learning Support Assistant or teaching assistant (Where the candidate's own subject teacher, Learning Support Assistant or teaching assistant is used, a separate invigilator must always be present)
- Where relevant, ensures the necessary and appropriate steps are undertaken to gather an appropriate picture of need and demonstrate normal way of working for a private candidate (such as a distance learner or a home educated student) and that the candidate is assessed by the Centre's appointed assessor

Briefing candidates

Exams Officer

- Issues individual exam timetable information to candidates and informs candidates of any designated contingency sessions awarding bodies may identify in the event of national or significant local disruption to exams
- Prior to exams issues relevant JCQ Information for candidates documents (coursework, non-examination assessments, on-screen tests, social media and written examinations) and awarding body privacy notices
- Where relevant, issues relevant awarding body information to candidates
- Issues Centre exam information to candidates including information on:
 - exam timetable clashes
 - arriving late for an exam
 - absence or illness during exams
 - what equipment is/is not provided by the Centre
 - food and drink in exam rooms
 - unauthorised items in exam rooms
 - when and how results will be issued and the staff that will be available
 - post-results services information and how the Centre will deal with requests from candidates
 - when and how certificates will be issued

Access to Scripts, Reviews of Results and Appeals Procedures

Candidates will be provided with a Candidate Exams handbook detailing the different types of post results services available. On results day more details will be provided in each candidates results envelope and on the Exams section of the main school website (Information shall also be made available to private candidates).

- Candidates can discuss their results with senior staff available in school on results days, as well as exams office staff.
- Post results requests must be returned completed with payment to the schools exams office before the deadline stated on the entry form.
 - Outcomes will be emailed to the email address provided at the time of the application.

- Please see the internal appeals policy for information on appealing a review of result.
Refer to [GR 5.13](#))

Dispatch of exam scripts

Exams Officer

- Identifies and confirms arrangements for the dispatch of candidate exam scripts with the DfE (STA) 'yellow label service' or the awarding body where qualifications sit outside the scope of the service

Estimated grades

Senior Leaders

- Ensure teaching staff provide estimated grade information to the EO by the internal deadline (where this still may be required by the awarding body)

Exams Officer

- Submits estimated grade information to awarding bodies to meet the external deadline (where this may still be required by the awarding body)
- Keeps a record to track what has been sent

Internal assessment and endorsements

Head of Centre

- Ensures procedures are in place for candidates to appeal internal assessment decisions and make requests for reviews of marking

SENDCO (or equivalent role)

- Liaises with teaching staff to implement appropriate access arrangements for candidates undertaking internal assessments and practical endorsements

Teaching staff

- Support the SENDCO in implementing appropriate access arrangements for candidates undertaking internal assessments and practical endorsements
- Assess and authenticate candidates' work
- Assess endorsed components
- Ensure candidates are informed of Centre-assessed marks prior to marks being submitted to awarding bodies

Senior Leaders

- Ensure teaching staff assess and authenticate candidates' work to the awarding body requirements
- Ensure teaching staff assess endorsed components according to awarding body requirements
- Ensure teaching staff provide marks for internally assessed components and grades for endorsements of qualifications to the EO to the internal deadline
- Ensure teaching staff provide required samples of work for moderation and sample recordings for monitoring to the EO to the internal deadline

Exams Officer

- Submits marks, endorsement grades and samples to awarding bodies/moderators/monitors to meet the external deadline (or delegates this task to relevant teaching staff)
- Keeps a record to track what has been sent
- Logs moderated samples returned to the Centre
- Ensures teaching staff are aware of the requirements in terms of retention and subsequent disposal of candidates' work

Candidates

- Authenticate their work as required by the awarding body

Invigilation arrangements

Exams Officer

- Provides an annually reviewed/updated invigilator handbook to invigilators, trains new invigilators on the current regulations on appointment and updates the existing invigilation team on any regulation changes and any changes to Centre-specific arrangements
- Deploys invigilators effectively to exam rooms throughout an exam series (including the provision of a roving invigilator where a candidate and invigilator (acting as a practical assistant, prompter, reader or scribe) are accommodated on a one-to-one basis to enter the room at regular intervals in order to observe the conducting of the exam, ensure all relevant rules are being adhered to and to support the practical assistant/prompter/reader and/or scribe in maintaining the integrity of the exam)
- Allocates invigilators to exam rooms (or where supervising candidates due to a timetable clash) according to the required ratios
- Liaises with the SENDCO (or equivalent role) regarding the facilitation and invigilation of access arrangement candidates

SENDCO (or equivalent role)

- Liaises with the EO regarding facilitation and invigilation of access arrangement candidates

Invigilators

- Provide information as requested on their availability to invigilate throughout an exam series

JCQ Centre Inspections

Exams Officer or Senior Leader

- Will accompany the Inspector throughout a visit

SENDCO (or equivalent role) or relevant Senior Leader (in the absence of the SENDCO)

- Will meet with the inspector when requested to provide documentary evidence regarding access arrangement candidates and address any questions the inspector may raise
- Ensures that information is readily available for inspection at the venue where the candidate is taking the exam(s)

Seating and identifying candidates in exam rooms

Exams Officer

- Ensures a procedure is in place to verify the identity of all candidates

Candidate Identification Procedure

Candidates will be identified by name and ID card which they will be provided with by the exams office. Cards must be brought to every exam, If an ID card is lost or forgotten candidates must inform an invigilator who will provide a spare or check the spare available in the exam room box to identify the candidate. Ideally students obtain a replacement from their form tutor.

Private candidates must bring ID to the main reception before proceeding to their exam venue. (Remember to include procedures for private/external or transferred candidates, those wearing religious clothing (such as a veil) and access arrangement candidates)

Refer to [GR](#) (5.6, 5.9) and [ICE](#) (16)

- Ensures invigilators are aware of the procedure
- Provides seating plans for exam rooms according to JCQ and awarding body requirements (and ensures candidates with access arrangements are identified on the seating plan and invigilators

are informed of those candidates with access arrangements and made aware of the access arrangement(s) awarded)

Invigilators

- Follow the procedure provided by the EO which details how the identity of all candidates sitting exams will be confirmed
- Seat candidates in exam rooms as instructed by the EO/on the seating plan

Security of exam materials

Exams Officer

- Confirms appropriate arrangements are in place to ensure that confidential exam materials are only handed over to authorised members of staff
- Ensures access to the secure room is restricted and staff approved by the Head of Centre are accompanied by a keyholder at all times.
- Has a process in place to demonstrate the receipt, secure movement and secure storage of confidential exam materials within the Centre
- Ensures a log is kept at the initial point of delivery recording confidential materials received and signed for by authorised staff within the Centre and that appropriate arrangements are in place for confidential materials to be immediately transferred to the secure storage facility until they can be removed from the dispatch packaging and checked in the secure room before being returned to the secure storage facility in timetable order
- Carefully checks question paper packets when they are removed from the dispatch packaging and keeps a log of the check
- Ensures the secure storage facility contains only current and live confidential material (ensuring that past examination question papers, internal tests and mock examinations are not kept in the Centre's secure storage facility)
- Ensures that examination stationery, e.g. answer booklets and formula booklets are stored in the secure room (attempting to store this material in the secure storage facility, when sufficient space allows)
- Ensures the integrity and security of any electronic question paper materials is maintained during the downloading, printing and collating process (ensuring printing is carried out in a secure environment at the Centre to prevent unauthorised personnel accessing live assessment materials and ensuring only authorised members of Centre staff have access to electronic question paper materials)

A minimum of two and a maximum of six members of Centre staff shall be authorised to handle secure electronic materials, one of whom must be the exams officer. Other members of Centre staff may assist with printing and collation provided they are under supervision.

- Ensures that the question paper is printed correctly, is of good quality and is collated in the right order

Reception staff

- Follow the process to log confidential materials delivered to/received by the Centre to the point materials are issued to authorised staff for transferal to the secure storage facility

Teaching staff

- Adhere to the process to record the secure movement of confidential materials taken from or returned to secure storage throughout the time the material is confidential

Timetabling and rooming

Exams Officer

- Produces a master Centre exam timetable for each exam series
- Identifies and resolves candidate exam timetable clashes according to the regulations (only applying overnight supervision arrangements as a last resort, once all other options have been exhausted and according to the Centre's policy)

Overnight Supervision Arrangements Policy

Overnight supervision arrangements will only be applied as a last resort and once all other options have been exhausted. Candidates may, at the Centre's discretion, be allowed to take an examination the following morning, including Saturdays. Candidates are not allowed to take examinations on an earlier day than that scheduled on the Public examinations timetable.

Overnight supervision arrangements ensure candidate do not have advance warning of the content of the examination deferred until the following morning. This means the candidate must not meet or communicate with anyone who may have knowledge of the content. This includes any form of electronic communication/storage device, e.g. telephone (both landline and mobile), e-mail, internet and social media. It also extends to television and radio, which could report key details of the day's examinations.

The JCQ Overnight Supervision and Overnight Supervision Declaration forms must be completed by the candidates parent/carer before the overnight supervision can commence.

The JCQ Overnight Supervision form is completed online using the Centre Admin Portal (CAP).

The JCQ Overnight Supervision Declaration form is downloaded from the Centre Admin Portal (CAP) for signing by the candidate, the supervisor and the Head of Centre. ([ICE](#) 8)

Refer to [ICE](#) (8)

SENDCO (or equivalent role)

- Liaises with the EO regarding rooming of access arrangement candidates
- Liaises with other relevant Centre staff to ensure appropriate arrangements, adjustments and adaptations are in place to facilitate access for disabled candidates to exams

Site staff

- Liaise with the EO to ensure exam rooms are set up according to JCQ and awarding body requirements

Alternative site arrangements

Exams Officer

- (Where/if applicable to the Centre) Ensures question papers will only be taken to an alternative site where the published criteria for an alternative site arrangement has been met
- Will inform the JCQ Centre Inspection Service to timescale by submitting a JCQ Alternative Site form online using CAP (or through the awarding body where a qualification may sit outside the scope of CAP) of any alternative sites that will be used to conduct timetabled examination components of the qualifications listed in the JCQ regulations

Centre consortium arrangements

Exams Officer

- (Where/if applicable to the Centre) Processes applications for Centre Consortium arrangements using CAP to the awarding body deadline (or through the awarding body where a qualification may sit outside the scope of CAP)

Senior Leaders

- (Where/if applicable to the Centre) Inform the EO of any joint teaching arrangements in place and where the Centre is acting as the consortium co-ordinator

Transferred candidate arrangements

Exams Officer

- (Where/if applicable to the Centre) Liaises with the host or entering Centre, as required

- Processes requests for Transferred Candidate arrangements using CAP to the awarding body deadline (or through the awarding body where a qualification may sit outside the scope of CAP)
- Where relevant (for an internal candidate) informs the candidate of the arrangements that have been made for their transferred candidate arrangement

Internal exams/assessments

Exams Officer

- Prepares for the conduct of internal exams/assessments under external conditions (where applicable to the Centre)
- Provides a Centre exam timetable of subjects and rooms
- Provides seating plans for exam rooms
- Requests internal exam papers from teaching staff
- Arranges invigilation (where applicable to the Centre)

SENDCO (or equivalent role)

- Liaises with teaching staff to make appropriate arrangements for access arrangement candidates

Teaching staff

- Provide exam papers and materials to the EO
- Support the SENDCO in making appropriate arrangements for access arrangement candidates

Exam time: roles and responsibilities

Head of Centre

- Ensures the Centre's obligations as detailed in the regulations are met. (With reference to [GR 5.9 Conducting examinations and assessments](#))

Access arrangements

Exams Officer

- Provides cover sheets for access arrangement candidates' scripts where required for particular arrangements
- Has a process in place to deal with emergency/temporary access arrangements as they arise at the time of exam
 - Liaises with the SENDCO to apply for approval through AAO where required or through the awarding body where qualifications sit outside the scope of AAO

Candidate absence

Candidate Absence Policy

Candidates are advised to attend all external examinations where possible, if a candidate feels unwell but wishes to attend, they will be seated away from the main room.

Where an absence due to illness cannot be avoided, candidates are requested to inform the school in advance of the exam start time. This can be a call to Reception, the Exams Office or the Attendance Officer.

All absences from an exam are reported by invigilators at the start of every exam. If a candidate is absent and they have not informed the school, Reception call home to establish the reason for absence.

Refer to [ICE \(22\)](#)

Invigilators

- Are informed of the policy/process for dealing with absent candidates through training

- Ensure that confirmed absent candidates are clearly marked as such on the attendance register and seating plan

Candidates

- Are re-charged relevant entry fees for unauthorised absence from exams

Candidate behaviour

See *Irregularities* below.

Candidate belongings

See *Unauthorised items* below.

Candidate late arrival

Exams Officer

- Ensures that candidates who arrive very late for an exam are reported to the awarding body by submitting a report on candidate admitted very late to examination room using CAP to timescale
- Warns candidates that their script may not be accepted by the awarding body

Invigilators

- Are informed of the policy/process for dealing with late/very late arrival candidates through training
- Ensure that relevant information is recorded on the exam room incident log

Candidate Late Arrival Policy

Candidates are informed of the timings of exams: 9:30am & 1:30pm before the exam season begins, this is also detailed on their personal timetable. In the Prince Henry's High School Candidate Handbook it informs candidates on late/very late arrivals. Prince Henry's High School will allow candidates to take examinations if they are late/very late, but they will be informed that if they arrived after 10am or 2:30pm the AO may discount the paper. At this stage they will be given the option to take the exam or leave without sitting the exam. Candidates who arrive very late to an exam and decide to sit the paper will be reported to the relevant AO and offered the full examination time. Refer to [ICE \(21\)](#)

Conducting exams

Head of Centre

- Ensures venues used for conducting exams meet the requirements of JCQ and awarding bodies

Exams Officer

- Ensures exams are conducted according to JCQ and awarding body instructions
- Uses an *exam day checklist* to ensure each exam session is fully prepared for, unplanned events can be dealt with and associated follow-up is completed

Dispatch of exam scripts

Exams Officer

- Dispatches scripts as instructed by JCQ and awarding bodies
- Keeps appropriate records to track dispatch

Exam papers and materials

Exams Officer

- Organises exam question papers and associated confidential resources in date order in the secure storage facility
- Attaches erratum notices received to relevant sealed question paper packets
- Collates attendance registers and examiner details in date order

- Regularly checks mail or email inbox for updates from awarding bodies
- In order to avoid potential breaches of security, ensures care is taken to ensure the correct question paper packets are opened by ensuring a member of Centre staff, additional to the person removing the papers from secure storage, e.g. an invigilator, checks the day, date, time, subject, unit/component and tier of entry, if appropriate, immediately before a question paper packet is opened
- Ensures this second-pair-of-eyes check is recorded
- Ensures question papers are always kept in their sealed packets until the second-pair-of-eyes check and log have been completed
- Ensures the second-pair-of-eyes check takes place immediately before each question paper packet is opened in the designated examination room
- If the question paper packet needs to be split for different rooms on one or more sites or for an access arrangement, ensures the check takes place in the secure room
- Ensures unused question papers are not released to any individual until 24 hours after the awarding body's published finishing time for the examination (where a candidate is sitting an examination scheduled for the afternoon session on the following morning under an overnight supervision arrangement, unused question papers for that examination must not be released to any individual until the candidate has completed that examination)

Exam rooms

Head of Centre

- Ensures that internal tests, mock exams, revision or coaching sessions are not conducted in a room 'designated' as an exam room
- Ensures that when a room is 'designated' as an exam room it is not used for any purpose other than conducting external exams
- Ensures only approved Centre staff (who have not taught the subject being examined) are present in exam rooms to perform permitted tasks
- Ensures the Centre's policy relating to food and drink that may be allowed in exam rooms is clearly communicated to candidates
- Ensures the Centre's policy on candidates leaving the exam room temporarily is clearly communicated to candidates

Food and Drink Policy (Exams)

Food in an exam room is prohibited. If a student requires food during an exam due to a medical condition a supervised rest break outside of the room would be applied. Water bottles may be taken into the exam venue as long as it is see through and any labels have been removed

Refer to [ICE](#) (18)

Leaving the Examination Room Policy

The Centre will allow time to be compensated where a candidate leaves the exam room temporarily, accompanied by a member of Centre staff, at the discretion of the centre.

- Candidates will be made aware of the Centre's arrangements where time may or may not be compensated for any temporary absence from the exam room
- Invigilators involved in the exams process will be informed on how this will be managed at the time of the exam

Refer to [ICE](#) (section 23)

Exams Officer

- Ensures exam rooms are set up and conducted as required in the regulations
- Provides invigilators with appropriate resources to effectively conduct exams

- Briefs invigilators on exams to be conducted on a session by session basis (including the arrangements in place for any transferred candidates and access arrangement candidates)
- Ensures sole invigilators have an appropriate means of summoning assistance (if this is a mobile phone, instructs the invigilator that the mobile phone is only allowed to be used for this specific purpose and that it must be kept on silent mode)
- Ensures invigilators understand they must be vigilant and remain aware of incidents or emerging situations, looking out for malpractice or candidates who may be in distress, recording any incidents or issues on the exam room incident log
- Ensures invigilators understand how to deal with candidates who may need to leave the exam room temporarily and how this will be recorded on the exam room incident log
- Provides authorised exam materials which candidates are not expected to provide themselves
- Ensures invigilators and candidates are aware of the emergency evacuation procedure
- Ensures invigilators are aware of arrangements in place for a candidate with a disability who may need assistance if an exam room is evacuated

Senior Leaders

- Ensure a documented emergency evacuation procedure for exam rooms is in place
- Ensure arrangements are in place for a candidate with a disability who may need assistance if an exam room is evacuated
- Ensure a procedure is in place in case of an emergency evacuation (lockdown)

Emergency Evacuation Policy (Exams)

The Emergency Evacuation Policy is available on the main school website under Exams
Refer to [ICE](#) (25)

Lockdown Policy (Exams)

The Lockdown Policy is available on the main school website under Exams

Site staff

- Ensure exam rooms are available and set up as requested by the EO
- Ensure grounds or Centre maintenance work does not disturb exam candidates in exam rooms
- Ensure fire alarm testing does not take place during exam sessions

Invigilators

- Conduct exams in every exam room according to *JCQ Instructions for conducting examinations* and/or awarding body requirements and as instructed by the Centre in training/update and briefing sessions

Candidates

- Are required to follow the instructions given to them in exam rooms by authorised Centre staff and invigilators
- Are required to remain in the exam room for the full duration of the exam

Irregularities

Head of Centre

- Ensures (as required by an awarding body) any cases of alleged, suspected or actual incidents of malpractice or maladministration before, during or after examinations/assessments (by Centre staff, candidates, invigilators) are investigated and reported to the awarding body **immediately**, by completing the appropriate documentation

Managing Behaviour Policy (Exams)

Candidates seat internal assessments under full external exam conditions, procedures and regulations. Poor behaviour is managed throughout the internal and external exams process

– candidates who behave poorly in exams are warned, actions are recorded and supplied to Head of Year, Head of Department or Senior Leadership.

Candidates whose behaviour is disruptive or falls under malpractice will be reported to the relevant AO. They will be given the option to supply evidence to support their application.

Refer for prompt to [ICE](#) (24)

Senior Leaders

- Ensure support is provided for the EO and invigilators when dealing with disruptive candidates in exam rooms
- Ensure that internal disciplinary procedures relating to candidate behaviour are instigated, when appropriate

Exams Officer

- Provides an exam room incident log in all exam rooms for recording any incidents or irregularities
- Actions any required follow-up and reports to awarding bodies as soon as practically possible after the exam has taken place

Invigilators

- Record any incidents or irregularities on the exam room incident log (for example, late/very late arrival, candidate or Centre staff suspected malpractice, candidate illness or needing to leave the exam room temporarily, disruption or disturbance in the exam room, emergency evacuation)

Malpractice

See *Irregularities* above.

Special consideration

Senior Leaders

- Support eligible applications for special consideration by authorising appropriate evidence

Exams Officer

- Processes eligible applications for special consideration to awarding bodies
- Gathers evidence which may need to be provided by other staff in Centre or candidates
- Submits requests to awarding bodies to the external deadline

Special Consideration Policy

The Centre's Special Consideration Policy can be found under the Exams section of the main school website.

Candidates

- Provide appropriate evidence to support special consideration applications, where required

Unauthorised items

Arrangements for unauthorised items taken into the exam room

In the examination room candidates are forbidden to have any items which are not stated in the instructions on the question paper, the stationary list or the specification for the subject.

Potential technological/web enabled sources of information such as mobile phones, watches, MP3 players or smart glasses are not permitted. All unauthorised items must be left outside of the examination room. Any pencil cases taken into the examination room must be seen-

through... any unauthorised items that have been taken into the examination room must be placed out of reach of the candidates (and not under their desks) before the examination starts.

If candidates have access to unauthorised items in the examination room this may be considered as malpractice. They could be subject to penalties in accordance with the JCQ publication *Suspected Malpractice in Examinations and Assessments: Policies and Procedures...*

Any type of watch is not permitted in an examination, watches and phones/electronic devices must not be taken into an exam room.

Refer for prompt to [ICE](#) (18)

Invigilators

- Are informed of the arrangements through training

Internal exams/assessments

Exams Officer

- Briefs invigilators on conducting internal exams
- Returns candidate scripts to teaching staff for marking

Invigilators

- Conduct internal exams as briefed by the EO

Results and post-results: roles and responsibilities

Head of Centre

- Ensures the Centre's obligations as detailed in the regulations are met. (With reference to [GR](#) 5.12 **Results**, 5.13 **Post-results services and appeals**, 5.14 **Certificates**)

Internal assessment

Senior Leaders

- Ensures teaching staff keep candidates' work, whether part of the moderation sample or not, secure and for the required period stated by JCQ and awarding bodies
- Ensures work is returned to candidates after the retention period or disposed of according to the requirements

Managing results day(s)

Senior Leaders

- Identify Centre staff who will be involved in the main summer results day(s) and their role
- Ensure senior members of staff are accessible to candidates immediately after the publication of results so that results may be discussed and decisions made on the submission of any requests for post-results services and ensure candidates are informed of the periods during which Centre staff will be available so that they may plan accordingly

Exams Officer

- Works with Senior Leaders to ensure procedures for managing the main summer results day(s) (a results day programme) are in place

Results day programme

Candidates will be made aware of results day arrangements via a letter sent to parents/carers during the last term of the academic year. The letter will detail the venue and time results can be collected from and by. If a candidate is unable to attend and wishes to send someone in their place, a letter or email stating the arrangements will need to be provided, ID for the representative is required.

In rare cases candidates can request results to be emailed, the email will provide candidates with the full details enclosed in results envelopes.

Results are owned by candidates and their permission is required for parents/carers to obtain access to results.

Site staff

- Ensure the Centre is open and accessible to Centre staff and candidates, as required for the collection of results

Accessing results

Head of Centre

- Ensures results are kept entirely confidential and restricted to key members of staff until the official dates and times of release of results to candidates
- Understands that it is not permitted to withhold provisional results from candidates under any circumstances

Exams Officer

- Informs candidates in advance of when and how results will be released to them for each exam series
- Accesses results from awarding bodies under restricted release of results, where this is provided by the awarding body
- Resolves any missing or incomplete results with awarding bodies
- Issues statements of results to candidates on issue of results date
- Provides summaries of results for relevant Centre staff on issue of results date

Post-results services

Head of Centre

- Ensures an **internal appeals procedure** is available where candidates disagree with any Centre decision not to support a clerical re-check, a review of marking, a review of moderation or an appeal
- Ensures that senior members of Centre staff are available immediately after the publication of results
- Understands that if the Centre has concerns about one of its component/subject cohorts, then requests for reviews of marking will be submitted for all candidates believed to be affected (candidate consent is required as marks and subject grades may be lowered, confirmed or raised)

Exams Officer

- Provides information to candidates and staff on the services provided by awarding bodies and the fees charged (see also above **Briefing candidates** and **Access to Scripts, Reviews of Results and Appeals Procedures**)
- Publishes internal deadlines for requesting the services to ensure the external deadlines can be effectively met
- Provides a process to record requests for services and to collect candidate informed consent (**after** the publication of results) and fees where relevant
- Submits requests to awarding bodies to meet the external deadline for the particular service
- Tracks requests to conclusion and informs candidates and relevant Centre staff of outcomes
- Updates Centre results information, where applicable

Teaching staff

- Meet internal deadlines to request the services and gain relevant candidate informed consent
- Identify the budget to which fees should be charged

Candidates

- Meet internal deadlines to request the services

- Provide informed consent and fees, where relevant

Analysis of results

Senior leaders/HODs

- Provides analysis of results to appropriate Centre staff
- Provides results information to external organisations where required
- Undertakes the DfE School and College Checking Exercises (where applicable to the Centre)
<https://check-your-performance-measures-data.education.gov.uk/hc/en-gb>

Certificates

Certificates are provided to Centres by awarding bodies after results have been confirmed.

Certificate Issue Procedure and Retention Policy

Unclaimed candidate certificates will be held in school for seven years.

Candidates can obtain certificates for qualifications during the academic year via main reception.

Candidates who have progressed from GCSE to A Level with Prince Henry's High School will be provided with their GCSE certificates during registration in November/December of each academic year.

Candidates who have left Prince Henry's High School will receive a text message to the main contact on record to inform them certificates are available to collect from main school reception. [GR 5.14](#)

Candidates

- May arrange for certificates to be collected on their behalf by providing the EO with written or email permission/authorisation; authorised persons must provide ID evidence on collection of certificates

Exams review: roles and responsibilities

Exams Officer

- Provides SLT with an overview of the exam year, highlighting what went well and what could be developed/improved in terms of exams management and administrative processes within the stages of the exam cycle
- Collects and evaluates feedback from staff, candidates and invigilators to inform an exams review

Senior Leaders

- Work with the EO to produce a plan to action any required improvements identified in the review

Retention of records: roles and responsibilities

Exams Officer

- Keeps records as required by JCQ and awarding bodies for the required period
- Keeps records as required by the Centre's records management policy
- Provides an exams archiving policy that identifies information held, retention period and method of disposal

Exams Archiving Policy

The Prince Henry's High School Exams Office retains paperwork relevant to a specific exams season until the post results window has closed. Sims Exams organiser for previous seasons is not deleted and can still be reviewed if required.

Non-examined assessment called for moderation is returned to the HoD after the post result window has closed.

Access Arrangements for Exams is retained by the SEND.

Unclaimed certificates are retained in the Exams Office for seven years and then destroyed. L

Signed for lists for collected certificates are retained by the Exams Office for seven years.

Appendix 1



Guidance on collecting evidence of student performance to ensure resilience in the qualifications system

Contents

1. [The scope of assessments](#)
2. [The conditions under which students should be assessed](#)
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Print this page

This guidance is for centres delivering GCSE, AS and A levels, Project Qualifications and the Advanced Extension Award in maths (AEA) to provide resilience in the exam system in the unlikely event that government determines that exams are not able to go ahead. The arrangements are not designed to be used to award grades in circumstances where there has been localised disruption to teaching and learning. It asks that schools and colleges ensure students sit mock exams in exam conditions before their formal exams, and that their papers are retained. One set of mocks for this purpose should be sufficient. By doing this, schools and colleges will ensure they have alternative evidence of student performance to enable alternative methods of awarding grades, such as Teacher Assessed Grades (TAGs).

The scope of assessments

Centres should plan assessment opportunities to gather evidence of student performance in line with their usual assessment approaches, unless they conclude that there is any reason to vary them to make sure they have collected appropriate evidence. Evidence gathered should be sufficient that schools and colleges feel confident that, taken together, the evidence is an appropriate assessment of the knowledge, understanding and skills of the student.

Teachers should plan so that the evidence gathered for students assesses them on a wide range of content, similar to that which they will expect in their summer exams, and across the assessment objectives for the qualification. Students should normally only be assessed on content they have been taught so far, at the point in the year when their teachers would usually assess them. Teachers should plan both the assessment opportunities, and when they take place, in ways they judge will best support their students in preparing for their exams. Assessments should therefore normally take place in the final year of study.

Schools and colleges are encouraged to complete assessments in the first half of the academic year where possible to create greater resilience in the face of unforeseen events.

The total assessment time should not normally exceed the total time students would spend taking exams for the relevant qualification, plus any time spent on non-exam assessment. Teachers should guard against over-assessment and normally would not need to spend longer on these assessments than they would on their existing assessment arrangements. In the vast majority of cases, where schools and colleges follow their existing internal assessment arrangements, they will have sufficient evidence.

Centres should not look to introduce additional assessments for the purpose of gathering evidence of student performance, as this can be counter to supporting students as they prepare for their exams. Ideally students will benefit from the opportunities they are given to prepare for their exams, and certainly are not adversely affected by taking too many assessments. Providing mock exams are completed in line with this guidance, one set should be sufficient for the purposes of gathering evidence.

Centres might choose to carry out other assessments across the year that are not for the purpose of evidence collection.

The conditions under which students should be assessed

Teachers should assess their students to provide them with opportunities to demonstrate their knowledge and understanding in ways that cover the assessment objectives for the qualification.

Students taking GCSEs, AS and A levels, Project Qualifications and AEA should be assessed under exam-like conditions wherever possible. For example, students:

- should not know the questions in the assessment beforehand
- should work independently and without assistance (other than as required for a reasonable adjustment)
- should not have access to books or revision notes
- should be supervised during the assessment, though centres do not have to use external invigilation
- should be assessed under timed conditions equivalent to those under which they would expect to complete the assessment (or part of an assessment) during their exam

This will both help to ensure that the work is authentic and, given that this reflects the conditions under which formal exams would be taken, will prepare students for exams in the summer. This is also likely to align closely with existing assessment arrangements in many schools and colleges. Noting the need to minimise burden

and the impact on resources, these controls could be provided within a classroom rather than exam hall setting.

Wherever possible, a centre should either assess all of its students who are taking a particular qualification using the same material at the same time or using different materials at different times. Where this is not possible, centres should seek to ensure that students are not able to predict the materials they are going to be assessed on.

Reasonable adjustments must be made for disabled students, in accordance with equalities law, and as explained in this document.

The assessment materials

The assessments should be as useful as possible for students preparing to take summer exams. Assessments should, therefore, be similar to full or parts of the exam papers they are preparing to take next summer and should be based on exam board materials as far as possible. It is likely that this is in line with existing mock exam arrangements for most schools.

Student awareness

It should be made clear to students that it is expected that exams and formal assessments will go ahead as planned. Students should be made aware that any assessment evidence collected and retained under this guidance would be used to determine grades only in the unlikely situation that exams and formal assessment could not go ahead. Students should also be told, where possible, before taking any assessment, whether their performance in the assessment would be used as part of evidence to determine a grade for them if exams cannot go ahead as planned.

In exceptional circumstances, it might be necessary for assessments that were not taken in line with this guidance to be used as evidence to inform a grade should exams not go ahead as planned. This could be, for example, where a student misses the centre's planned assessments because of serious illness. In such cases the student might not have been told in advance of taking the assessment that their performance might be used as evidence. Guidance for schools and colleges on how to take this into account when determining TAGs would be provided on this if exams cannot proceed as expected.

Reasonable adjustments for disabled students

The same reasonable adjustments that will be made for disabled students taking exams in the summer should, where possible, be applied to the assessments. It is likely that, for many centres, this is in line with their normal mock exam arrangements. Records should be made of the adjustments and the reasons for them. The centre should record the reason why any reasonable adjustment was not made.

If a student's need for a reasonable adjustment is only identified after an assessment has taken place, their teacher should record the reason for this late identification and where possible allow the student to take a different, but equivalent, assessment with the reasonable adjustment in place.

Special consideration for students whose performance is affected by an event outside of their control

If a teacher is satisfied that a student's performance in one or more of the assessments was affected by an event that was outside of the student's control at the time of, or immediately before, the assessment, such as illness or family bereavement, the teacher should mark the assessment as normal but record the issues so that these could be taken into account when determining a grade, should that be necessary.

Centres should make sure students know they need to tell their teachers before, or immediately after, the assessment of any events outside of their control that might have affected their performance in an assessment.

Marking

Teachers should mark the assessments in line with published exam board mark schemes and guidance where appropriate. Centres should support teachers to mark work for the same qualification to the same standard.

As these arrangements are intended to support the existing internal assessment process, students should be given feedback, which could include marks or comments. Students should not, however, repeat assessments with the same questions following such feedback for the purpose of evidence collection.

Teachers may tell the student the grade at which their performance in the assessment indicates they have performed. As centres prepare students to take their qualifications, including through mock exams, those papers taken in and before 2019 and from 2023 onwards will be most useful when considering the standard of work expected at each grade. This will also support teachers where the assessment undertaken also informs decisions on predicted grades, be that for use internally or for external use such as UCAS predictions.

Teachers should take into account that approaches to grading were exceptional in autumn 2020 and 2021 and summer 2022. There was greater leniency in grade boundaries that is not normally applied in exams. Schools and colleges should therefore ensure they do not consider grade boundaries from these years when providing an indicative grade for students.

Teachers should make it clear to their students that any grade used to indicate the level at which the student has performed is not an indication of what their final grade would be if it became necessary to award a qualification using the evidence.

It will not be possible for a teacher to determine a final qualification grade unless Ofqual sets specific guidance on this, which Ofqual will do only if exams do not go ahead.

Retention of the work

Student work, either the original or a copy, must always be retained by the centre. Student work can be retained digitally or physically. Students may be given copies, or the original work, where this would support their study.

Non-exam assessment

Where a GCSE, AS or A level includes non-exam assessment (NEA), such as a dance or music performance, teachers should support their students, wherever possible, to complete that assessment in line with the timescales set by exam boards. Should exams be cancelled, teachers would be expected to take a student's NEA into account when determining a TAG.

Project qualifications and GCSE, AS and A level art & design qualifications

Students taking Project and GCSE, AS and A level qualifications in certain subjects such as art and design do not take exams in any year. Teachers do not, therefore, need to carry out any additional assessment of students taking these qualifications in case exams cannot take place. They should support students, wherever possible, to complete their non-exam assessments in line with the timescales set by exam boards.

Private candidates

Private candidates are typically home educated or students who are retaking a qualification having left the school or college where they originally studied. They may be studying with a distance learning provider, tutor, parent, or without any such support.

In normal years, when exams take place, private candidates register with a centre which arranges for the candidate to take their exams alongside the centre's students. Centres are encouraged to continue to allow private candidates to register with them in the usual way.

Some private candidates might want centres to assess them during the academic year, alongside the centre's students, in line with this guidance. Centres may agree to do so, although they would need to make sure the assessments only covered content the private candidate had studied. Alternatively, private candidates could be assessed only in the unlikely event it is confirmed that exams will not take place as intended, in which case they would be assessed in a compressed period.

In the unlikely event that government did consider that exams could not take place in the future, the DfE would again explore ways to encourage centres to work with private candidates and to provide affordable opportunities for private candidates to work with centres.