

Herefordshire and Worcestershire Health and Care NHS Trust

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Dear Parent/Carer

Health Needs are assessed as children progress through primary and secondary education as part of the Department of Health, Healthy Child Programme. The focus is on early intervention and prevention so that young people can live healthy and fulfilled lives.

Public Health Nurses previously known as School Health Nurses will be facilitating sessions within your child's school and offering all Year 9 students the opportunity to complete a confidential digital health questionnaire. The questionnaires generate public health messages which provide information about how they can access additional help and support.

Once completed, the questionnaires are reviewed and triaged by Specialist Public Health Nurses, and your child may be offered further confidential support from the Starting Well Team. A member of the team may also need to contact you/and/or your child's school.

If you require any further information, please contact us via our 'One Simple Number, 01905 520032' within 2 weeks of receiving this letter. Alternatively, you can contact us via our NEW Parentline on 07312 263547, which is a text service available Mon-Fri 9am-5pm excluding bank holidays.

Under the General Data Protection Regulation (GDPR) and Data Protection Act 2018, we have a legal duty to protect any information we collect from you. Please be assured that all personal confidential information will be kept secure and confidential at all times and will only be used by staff who have a lawful reason to do so. For details on how we use your information please visit our website: www.hacw.nhs.uk/data-protection

For more information on the services provided by the Starting Well Partnership please visit <https://www.startingwellworcs.nhs.uk/>

Yours sincerely
Louise Langston
Clinical Services Manager

[Do you have a communication or information support need?](#)

[If so, please contact the team so that those needs can be recorded and responded to.](#)