



June 2023

Dear Parents/Carers

SIMS Parent App (linked telephone number 07860 040301)

Since September 2022, Prince Henry's has used the SIMS Parent App to alert you to activities taking place in school to which your child is invited, for example after school clubs, music rehearsals, fixtures, etc. The App provides the means for you to provide your consent for them to attend these events, ensuring that you are aware of their location after school, and also so that we can alert you should they not attend. In addition, the App is also able to show you school term dates, and your child's timetable. You can also access the data which we hold about you, and make changes if required to ensure that we are always up to date on things like telephone numbers, email addresses etc.

During the course of this school year, we have not expanded on the functions available in the App whilst some technical issues around the App's performance for parents/carers have been resolved by our supplier. We are now confident that the App is working as expected, and will continue to do so for the 2023/2024 academic year.

We are pleased to say that from Monday 26th June 2023, we will be enabling additional features in the App which will be useful further additions for you as parents/carers. In order for you to benefit from these new features, if you have previously registered for the App, we would strongly encourage you to ensure that it is up to date on your device and that you have recently logged in to it.

The example images shown below are from the App provider and are generic for all schools.

Notifications/Text Messages

If you are actively using the App - that is, if you have opened it and signed in within the last 90 days, our text messaging system will automatically divert texts into the App. Please note that text messages about potential truancy or of high importance will still be sent as texts, so you'll be alerted immediately about any concerns we may have about your child's whereabouts. **The phone number from which this text message originates will show as 07860 040301. Please may we recommend that you store this number on your phone for ease of recognition, however please not this number does not take incoming calls. If you need to contact the school, please do so via 01386 765588.**

Attendance

Your child's daily attendance marks, which are those taken by the school for Morning and Afternoon registration, will be visible in the App. Once a weekly basis, a summary of your child's attendance will be sent as an App notification.

Victoria Avenue, Evesham, Worcestershire WR11 4QH

t: 01386 765588 • f: 01386 40760 • e: enquiries@princehenrys.worcs.sch.uk • www.princehenrys.worcs.sch.uk

The Prince Henry's High School Academy Trust trading as Prince Henry's High School, registered as a company in England and Wales at the above address. Reg No 07512962

Working in collaboration with Bredon Hill and St Egwin's Middle Schools



Achievements and Conduct

At Prince Henry's we always want to celebrate the achievements of our students. The App will allow us to share the achievements that we record for your child with you directly in the App.

The [Rewards & Sanctions page](#) on the school website details the different levels of Warnings which we issue to students. The App will be set to alert you if your child receives a Warning 4, so that you are aware that day of the behaviour incident. We will still be following up these issues with a formal letter home.



Reports

During the year, we will report your child's progress to you on a termly basis. These will now be available to view in the App.



Timetable

The App will continue to make your child's timetable available to view. Please note however, that this functionality is disabled towards the end of the school year, as the timetable for the forthcoming academic year is being constructed, and we would not wish for you or your child to have any concerns regarding its content whilst changes are still being made prior to it being issued at the start of September.

Sign Up

During the week of 26th June 2023, we will be re-issuing App invites to all parents/carers with students in next year's Year 10, 11 and 13 who have not yet signed up for the App. The sign up process is very simple, and is detailed in the email you will receive.

Further information about the process, along with video demonstrations of the App's functions, are available on the [school's website](#).

Technical Help

Should you have any issues with the sign up process or accessing the App, please contact our dedicated email address - simsapp@princehenrys.worcs.sch.uk This address goes direct to the school's technical staff who will assist you to make the most of the App's functions.

Yours sincerely

Mr A Hulse
Operations Manager